

Upon delivery, thoroughly inspect packaging and plant material. Any damage to boxes, racks, or liners should be noted directly on the bill of lading, a copy of which should be sent to your account manager.

To ensure a quick recovery from shipping and healthy growth of your finished crop:

- 1. Take plants off of racks or remove from boxes by pushing up from the center or tearing off flaps. Immediately re-pot and water any liners that became dislodged during shipping.
- 2. Place potted liners in a protected area away from frost, strong sun, wind, etc., and water as needed.
- 3. Allow 5-7 days for plants to stabilize and acclimate to local conditions before potting up.
- 4. Shift plants to larger containers. Typically, 2½" liners are potted to 1-gallon cans and 4" and Quick Turns to 2- or 3-gallon cans. Use a porous, fast-draining, soilless media with a neutral pH.
- 5. Slow release fertilizer may be incorporated or top-dressed at planting time at the product's recommended rate. However, any additional fertilizing should not occur until a minimum of seven days after potting.
- 6. Newly potted liners are very sensitive to desiccation and to overwatering. Monitor plants and soil moisture closely. Some growers may find it helpful to protect young plants by growing under shade cloth or poly.
- 7. Though regular trimming is important to produce a full, dense shrub, do not prune your liners within a week of shifting them to larger containers. This allows liners to settle in and prevents transplant shock.
- 8. Develop and implement a fertility and IPM program for all of your crops, scouting for nutrient deficiencies, pests, and disease problems regularly so that you can catch and treat them as quickly as possible. Consider treating species that are susceptible to root diseases with a preventative fungicide drench.

These guidelines represent basic care for our potted shrub liners. Actual plant needs vary based on weather, climate, season, and species/variety. Please refer to our culture sheets, available for every Proven Winners® ColorChoice® shrub, for specific details and recommendations. Ask your account manager for copies.

## 10-Day Claim Policy

We want your experience with our liners to be successful and profitable. We offer a 10-day window for claims of shortages, errors, and plant health/quality problems. If you discover any issues upon receipt of your order, contact your account manager immediately. We will note your concerns for future reference and follow up with you a few days later to evaluate the condition of the plants. Spring Meadow will replace plant material for shortages, size or variety errors, or quality issues. After ten days, our guarantee of the plant material expires. Please document the problem with photos; they will be required to make a claim.

